



Annual Retail Loss
Prevention Forum

RISK SUMMIT



8 MAY 2014

SILVERSTONE
TOWCESTER
NORTHAMPTONSHIRE





ORIS Forums is proud to bring the 3rd Annual Retail Loss Prevention Forum Risk Summit to its members from across all 12 forums.

Since the event in May 2013, a number of retailers have joined existing forums and 4 further forums have been established: Health and Safety, Logistics and Supply Chain, Irish Retail and Brand Protection, extending the retailer network to more than 90 heads of Loss Prevention, Health & Safety and Brand Protection.

Retail Loss Prevention Forums

Fashion
Health, Beauty & Pharmacy
Cafe, Dining & Hospitality
DIY & Building Trade
Technology, Electronics & Office
Supermarket & Grocery

Online & Mail Order
Speciality
Health & Safety
Logistics & Supply Chain
Irish Retail
Brand Protection

RISK SUMMIT

Agenda

- 09:30 Arrival, Coffee and Breakfast Rolls
- 10:00 **Welcome**
Louise Henham
ORIS Forums
- 10:15 **ORIS Health & Safety Forum Overview**
Alec Grocott
*Head of Health, Safety & Environment for Waterstones
Health & Safety Forum Chair*
- 10:30 **Vetting and Insider Threats**
Detective Sergeant David Parkes
*Operation Fairway
The Metropolitan Police*
- 11:00 **Ten Years of Freedom from Fear**
Doug Russell
*Health & Safety Officer
USDAW*
- 11:30 Coffee & Networking
- 12:00 **Loss Prevention Foundation Qualifications**
Kevin McMenimen
*Co-Founder and Director of International Expansion
Loss Prevention Foundation*
- 12:30 **The Impact of Web and Mobile Technologies on Fraud Control**
Mark Johnson
*Chairman
The Risk Management Group*
- 13:00 Networking Lunch
- 14:00 **Round Table Discussions**
International Loss Prevention – **Sally Kee, Starbucks**
Malicious Claims – **Alec Grocott, Waterstones**
Supply Chain Risk – **Graham Swallow, Wilko**
Preparing for the Commonwealth Games – **Steve Lemon, SO2o**
- 15:30 **Round Table Summary and Closing Address**
- 16:00 Event close

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By Vigilant Applications Limited

LiveStore™ is a real-time reporting and loss prevention solution for retail. Linking with existing EPoS, CCTV and other in-store technology, LiveStore allows retailers to not only instantly monitor performance at their stores but also actually see transactions being processed at the tills. Securely accessible anywhere at any time, LiveStore's customised dashboards provide up-to-the minute store information, immediately highlighting anomalous transactions - including associated video footage - to target employee-related shrinkage without delay.

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Orridge is one of the largest providers of stocktaking and stock inventory services within the UK and Europe. Based in the UK we conduct stock inventory services in the following sectors: pharmacy, retail, warehouse/ distribution, supermarkets and the supply chain.

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ARCA provide technology and services to help people control cash in bank branches, retail stores and self-service kiosks. Since the company began in 1998, ARCA has experienced strong, consistent growth and now has operations in the United States, the United Kingdom, Russia, India and China. As more companies seek new and better ways to serve their customers with transaction automation solutions, and with the continued growth of the self-service industry, ARCA's vision and commitment to customer service and technological innovation have helped the company become an industry leader.

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TAG has over 10 years' experience in working with some of the world's leading retailers. We are trusted to provide EAS and RFID product protection solutions for merchandise such as clothing, alcohol, CDs and DVDs, and highly desirable Health and Beauty products to help improve shrinkage and drive profitability.

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Thank you for making the Risk Summit possible



Axis is leading the way to a smarter, safer, more secure world as the market leader in network video, driving the shift from analog to digital video surveillance.

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The Cardinal Group is a leading provider of products, services and business solutions that help combat 'total loss'. Brands that form part of the Cardinal Group of Companies support and enable organisations to increase business efficiency and improve bottom line profitability by helping them understand known and unknown losses and offering solutions that minimise those losses and improve service.

The Cardinal Group's unique, forward-thinking approach provides a complementary mix of traditional and next-generation tools that can be introduced as and when business needs dictate.

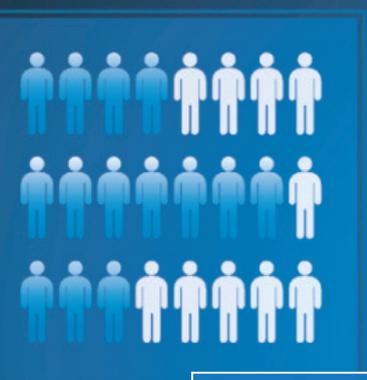
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Connecting people. Sharing next practice.



Retail Loss Prevention Forums

Representing

Almost 100 brands / Over 35,000 stores / in excess of £200 billion sales

