

RISK SUMMIT

ORIS[™]
forums

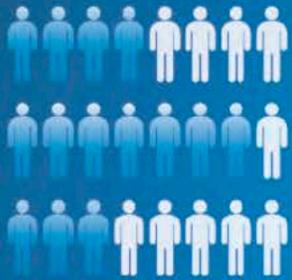


9/10 JUNE 2015
ALTON STAFFORDSHIRE ST10 4DB

50%

ORIS
FORUMS

WORLD DATA
50%



Connecting people.
Sharing next practice.



- Fashion
- Health, Beauty & Pharmacy
- Cafe, Dining & Hospitality
- DIY & Building Trade
- Supermarket & Grocery
- Online & Mail Order
- Speciality
- Health & Safety
- Logistics & Supply Chain
- Ireland
- Brand Protection



ORIS Forums is proud to welcome its members to the annual Risk Summit.

Responding to feedback from last year's event, in 2015 we have extended the conference across two days to increase valuable networking opportunities.



Alton Towers is the venue with a twist - taking risk reduction to new heights



The Smiler is the newest attraction at Alton Towers, opening in May 2013.

The 1170 metre thrill ride cost £18m to build and holds the world record for most inversions.



Cross-Forum Conference 2015

Agenda: Tuesday 9 June

- 12:00 Arrival and Lunch
-
- 13:00 **Welcome**
Louise Henham
ORIS Forums
-
- 13:10 **Logistics & Supply Chain Forum**
Marie Griffiths
Business Protection Operations Manager, John Lewis
Logistics & Supply Chain Forum Chair
-
- 13:30 **Facebook: Creating Trust in a Social Media Space**
Vic Baines
Trust and Safety Manager for EMEA, Facebook
-
- 14:30 Coffee & Networking
-
- 15:00 **The Changing Landscape of Business Crime Partnerships**
Richard Barron
Chief Executive, The National Association of Business Crime Partnerships
-
- 15:30 **Online Fraud: What's not to like? From the visceral to the ethereal**
Professor Mark Button
Director, Centre for Fraud Studies, University of Portsmouth
-
- 16:00 **Corporate Manslaughter – the real risk to retail drivers**
Robert Kingdom
Director White Label Solutions, Zenith Leasedrive
-
- 16:30 **Action Fraud: Bulk Reporting and Victim Impact**
Steve Proffitt
Deputy Head, Action Fraud
-
- 17:00 **How this No Brainer Could Save (NBCS) you**
Bruce Duncan
Chair, National Business Crime Solution
Carol Kaye and Tim Edwards
Deputy Chairs, National Business Crime Solution
-
- 17:30 Close
-
- 19:30 Pre-dinner drinks *sponsored by ORIS Media*
-
- 20:00 Private dining
-

Agenda: Wednesday 10 June

9:00 **Wicklander-Zulawski and Bond Solon Panel Discussion**

Chris Norris

Director, WZ Europe & International Training

Dr. Andrew Griffiths

Bond Solon Training

Research Fellow in Criminal Investigation, University of Derby

Associate Tutor, College of Policing

Session facilitated by Laurence King

09:45 Coffee and Networking

10:15 **Round table discussions**

How secure is your supply chain?

John Wilson

ORIS Forums

Business Continuity

Don Randall

London Business Resilience Panel

Organised Retail Crime Strategies

Mick Prendergast

Loss Prevention Technology

Colin Peacock

ECR

Cyber Attacks

Professor Mark Button

University of Portsmouth

Company car drivers – risk profile

Robert Kingdom

Zenith Leasedrive

Making a loss prevention business case

David Thorp

Security Institute

Total Loss Strategies

Adrian Beck

University of Leicester

12:15 Closing address and lunch

13:00 Event close and entry into Alton Towers

17:00 Alton Towers Closes

Christopher P. Norris CFI®

Chris is a speaker for Wicklander-Zulawski & Associates, Inc. (WZ). Chris has over 25 years of experience in the loss prevention and investigative fields. He has trained thousands of human resource, audit, loss prevention, security and law enforcement professionals on the art of interview and investigation and has conducted numerous investigations for both private companies and public agencies. Chris has provided interview training in North America and internationally, including many seminars simultaneously translated into French, Spanish, German and Polish.

Dr. Andrew Griffiths

Andy completed thirty years police service, specialising in interviewing and investigation. He achieved the rank of Detective Superintendent, and led major crime, intelligence, organised crime and counter terrorism departments. He was awarded his PhD for research on real life suspect and witness interviews in major crime cases, and has since published and lectured extensively on this subject.

EVENT SPONSORS



B to B Links Ltd (B2B) has provided Security Tagging, CCTV, Product Protection and Labelling solutions to retailers across the UK and Ireland since 2000. B2B's key strengths are its "can-do" attitude, excellent levels of customer service and a strong reputation for product and service innovation to meet changing customer needs.

Colin Warnock

0118 932 8088

07831 509 239

colin.warnock@btoblincs.net

www.btoblincs.net



Catalyst is a world leader in retail security, selling over 300 million tags per year. Our diverse product range includes RFID, AM, RF and 66KHz anti-theft security tags and pedestals. BottleLox is our alcohol protection solution which has been adopted by many of the largest supermarkets across Europe and the USA. We also supply Source Tagging services and benefit from the fact that Li and Fung (our parent company) have 300 locations globally.

Our RFID offering is strong and retailers are welcome in our London showroom where solutions for inventory, customer experience, intelligent sourcing tagging as well as security can be demonstrated.

Paul Churchett, National Sales Manager

07717 212282

paulchurchett@lfsourcing.com

www.catalyst-direct.co.uk



The Cardinal Group is a leading provider of products, services and business solutions that help retailers combat 'Total Loss', enabling its customers to increase business efficiency and improve bottom line profitability by helping them understand known and unknown losses and offer business solutions that minimise those losses and improve service.

The Cardinal Group's unique, forward-thinking approach provides retailers with a complementary mix of traditional and next-generation tools that can be introduced to their organisations as and when business needs dictate.

Jack Cameron

jcameron@thecardinalgroupp.co.uk

0845 680 1796

www.thecardinalgroupp.co.uk



IntelliQ is the leading provider of forensic analysis solutions for retail. IntelliQ solutions enable clients to efficiently analyse retail data from multiple sources and quickly identify instances of potential fraud, loss or failure of process compliance. With a strong presence across all retail sectors, IntelliQ's loss prevention software provides customers with rapid, substantial and sustainable returns.

Clients include: Primark, The Body Shop, Greggs, Merlin Entertainments, John Lewis Partnership, Wetherspoon, Cineworld, Burberry, Claire's, Pret a Manger, Wyevale, New Look, Superdrug, Alhokair Group, H&M, Wickes and Homebase. For further details on receiving a completely FREE analysis of your EPOS data to uncover hidden areas of fraud within your business, then please visit our website.

info@intelliq.com

www.intelliq.com



GB Group. The most profitable and successful organisations recognise the value of understanding the individual identity of their customers and employees. GBG combines this concept of identity with technology to create an environment of trust, so that organisations can employ people and connect, communicate and transact with consumers, safely and responsibly.

Felicity Spearman

07977 265876

felicity.spearman@gbgplc.com

www.gbgplc.com



Griffiths & Armour specialises in creating and servicing competitive risk and insurance programmes for retailers. We work with clients to support their cost base, through optimising their risk and insurance programmes and negotiating with third party providers.

Carl Edwards

0161 817 4460

carl.edwards@griffithsandarmour.com

www.griffithsandarmour.com



EVENT SPONSORS



Intrepid Security supply, install and maintain integrated security and retail ops systems into retail, distribution and library throughout the UK and Ireland.

As an independent, we have exclusive partnerships with a wide and varied range of companies, supplying and installing innovative systems and specialist technical support for EAS, CCTV and Access Control; as well as fully integrated People Counting Solutions, SmartTrack Travelling CCTV, Quail Digital Team Communication and a Plug and Play 'Off the Shelf' RFID Systems for advanced Stock Control, Security and Retail Benefits. We are now the Exclusive UK Distributor for PS Locks – a range of Simple & Secure wireless operated RFID and Keypad locks.

Noel Verbruggen 01737 845641

Paul Newbury 01737 845646

01737 845645

info@intrepidsecurity.com

www.intrepidsecurity.com



Kings Security specialist retail solutions provide for a range of complimentary services from electronic security, keyholding, and physical security to its own fully accredited alarm receiving centre (ARC).

Our great depth of service capability enables us to provide single or cross-service integrated security solutions to our business partners, providing them with the most economic and financially viable security packages available, all under one carefully managed account.

Steve Evans

steve@kingsltd.co.uk

www.kingsltd.co.uk



ministry of ideas

TURNING DATA INTO DECISIONS

Ministry of Ideas is a global organisation, providing businesses with innovative, data driven business intelligence solutions that enable them to make accurate operational decisions based on historical, real-time and predictive data.

They are leaders in using innovative and unique technologies to make sense of this data and turn it into meaningful and actionable information helping you to run your business more effectively and more profitably.

0845 680 1796

enquiries@ministryofideas.co.uk

www.theministryofideas.com



Positive Response Communications supply hardware and a monitoring solution primarily aimed at protecting staff from anti social behavior and verbal abuse. Other benefits include asset protection, staff retention and KPI reporting.

In most installations we have been able to show significant cost savings with the use of the system.

Kevin Derbyshire, Head of Sales

01387 702388 / 07736 880396

kevin.derbyshire@positiveresponseuk.com

www.positiveresponseuk.com



Tag Company was formed in 2003 and is the trusted partner to many of the World's leading retailers, both as an installer of EAS and RFID systems and as a provider of item level tagging solutions to be applied in store or within the supply chain.

Jon Marchese

07793 475279

Jon.marchese-tag@tagcompany.com

www.tagcompany.com



Target is the intelligent user interface delivering a balanced protection plan, protecting people, assets and property.

Delivering powerful results for improved decision making, proven tools for minimising front-end risks.

Delivering clear, simple POS events that enables the operator to target any situation with a clearly defined procedure and predefined escalation process.

'Targets the situation, delivers results'

iwitham@gratte.com

snorris@gratte.com

www.gratte.com



Tellermate helps businesses count, secure and manage their cash. We speed up your cash management, so it's more reliable and more accountable. Tellermate systems process over £1 billion daily in 20 currencies across 30 countries. We're trusted by 250,000 businesses including Boots, Staples, McDonald's, Burger King, Barclays and HSBC.

Ian Booth

01633 637 123

ian.booth@tellermate.com

www.tellermate.com



Video Analysis Solutions use 360 degree hemispheric digital cameras to build bespoke loss prevention solutions with a full range of integrated customer behaviour analytics.

Working with some of the largest UK retailers, VAS delivers the added benefits of customer counting, age/gender demographics, POS transaction searching, customer occupancy statistics as well as our reporting apps which are specifically tailored to our customer's requirements.

Nigel Ashman

07860 969508

nigel.ashman@videoanalysis.tv

www.videoanalysis.tv



Proud to welcome our retail members to this event



A.S. Watson Group



ESTÉE LAUDER



GONDOLA GROUP LIMITED



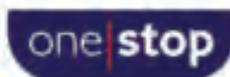
John Lewis



MATALAN



MICHAEL KORS



RIVER ISLAND

Ryman

Sainsbury's



SHOP DIRECT



Superdry 湿度乾燥(しなさい)



TJX EUROPE



WHITBREAD



YODEL

ORIS Forums

Representing

More than 100 brands / Over 40,000 stores / In excess of £300 billion sales

