



RISK SUMMIT

ORIS FORUMS ANNUAL RISK SUMMIT

CHESSINGTON RESORT SURREY KT9 2NE

16 AND 17 MAY 2017



ORIS chose Chessington World of Adventures Resort for the 2017 event as this is a venue that offers a whole world of wild adventures all in one place.

The Resort is located just 15 miles from Waterloo in central London, and a short drive from both London's Heathrow and Gatwick Airports. Executive rooms – many offering fabulous views across the park - and excellent conference facilities make it an ideal venue for the Sixth ORIS Forums Annual Risk Summit.

We believe that relaxed networking time is the key to the success of ORIS Forums events, and after an afternoon of thought-provoking presentations on day one, attendees will be treated to a unique safari experience before heading to the Sealife Centre for pre-dinner drinks.





REPRESENTING

MORE THAN 130 BRANDS

OVER 50,000 STORES

IN EXCESS OF £375 BILLION SALES



Agenda: Tuesday 16 May

12:00 Arrival and Lunch

12:45 **Welcome**
 Louise Kadege
ORIS Forums

13:00 **The Art of Consistent Reporting**
 Business crime reporting is about to change so that retailers no longer have 43 different approaches to criming incidents
 Georgina Barnard
T/DCI, Metropolitan Police Service

14:00 **Risk and Modern Slavery in Supply Chains**
 Darryl Dixon
Director of Strategy, Gangmasters Licensing Authority

14:30 **Making Offenders Think Twice: Amplifying Risk in Retail Stores**
 Professor Adrian Beck
Department of Criminology, University of Leicester

15:00 Coffee and Networking

15:25 **Utilising Eye-tracking Technology for Loss Prevention**
 Anita Radon PhD
Assistant Professor, SIIR (Swedish Institute for Innovative Retailing), University of Borås
 Pia Johansson
Project Manager, SIIR (Swedish Institute for Innovative Retailing), University of Borås

16:00 **Corporate Security: 20:20**
 Communicating the Vision, Creating the future
 Stuart Hughes
Founder, Enterprise Security Risk Management

16:30 **Creating the Right Partnership to Target and Reduce Business Crime in Ireland**
 Gareth Hay
Chair of the Irish LP Forum and Area LP Manager for Ireland for TJX Europe
 Sgt Tomas Gormley
DMR CTU (Co-ordination & Tasking Unit), Office of the Assistant Commissioner

17:00 **Money Laundering – a Retailer’s Perspective**
 Stephen Frame
Director, Sensu360 Limited

17:30 Day one close

18:00 Zufari Experience Sponsored by  amberstone

19:30 Pre-dinner drinks at the Sealife Centre Sponsored by 

20:15 Dinner and Disco Table wine sponsored by 

Agenda: Wednesday 17 May

09:00 **Making a Drama to Reduce the Lone Working Crisis**

Worthwhile Training

Training lone workers can become a tick box exercise - literally. But lone workers cannot be equipped to manage their own safety by reading procedures or completing e-learning and this approach does not discharge a retail employer's duty of care to its staff - far from it. The challenges facing lone workers include an increased potential for violence and aggression, along with traditional health and safety risks and increased stress levels.

Engaging lone workers by bringing challenges to life in the visceral interactive setting of forum theatre using real actors, is an innovative new approach to providing real-world solutions. Immersive workshops are high impact, connecting with workers on a much deeper level creating change that goes far beyond compliance.

Worthwhile Training, an expert organisation in the use of drama-based immersive training, will offer an introduction and a taster of the impact, while later today, founder, Nicole Vazquez, will host a round table on bringing home the safety and compliance message to lone workers. For more information, visit worthwhiletraining.co.uk

10:00 Coffee and Networking

10:30 Round table discussions:

Lone Working - Safety and Compliance

Nicola Vazquez

Worthwhile Training

Money Laundering

Stephen Frame

Director, Sensu360 Limited

Health & Safety Discussion

Darryl Parker

AS Watson

Danny Berridge

Wilko

Successfully Implementing a Global RFID Project

Stuart Hughes

Founder, Enterprise Security Risk Management

Online Fraud Trends

Fran Gerrard

JD Sports

Technology - The potential benefits and pitfalls of utilising eye-tracking technology in loss prevention

Anita Radon PhD

Assistant Professor, SIIR (Swedish Institute for Innovative Retailing), University of Borås

Pia Johansson

Project Manager, SIIR (Swedish Institute for Innovative Retailing), University of Borås

12:30 Closing address and lunch

13:00 Event close

EVENT SPONSORS



ACMS offers you the tools you need to manage your legislative property risk requirements efficiently, effectively and easily, ensuring continuous compliance with current UK law. Our unique and pragmatic approach to risk management means that we work with you to provide what you need when you need it. We listen and we help.

Josh Broad *National Software Account Manager*

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Steve Aldridge *MD*

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ACMSUK.com



cardinal security

KEEPING AN EYE ON YOUR BUSINESS

Cardinal Security is the leading supplier of intelligence led and smart manned guarding services to the retail and logistics industries, including security officers, store detectives and loss prevention services. It is an SIA approved contractor placed in the top 5% of all security providers. Cardinal Security works with many leading brands including Morrisons, Asda, House of Fraser, Arcadia, Dixons Carphone and Wilko. It has received several industry awards and accreditations, including the prestigious 'Vendor of the Year' award at the Retail Fraud Awards 2015 and 2016.

Kerinda Ibbotson *Group Sales and Marketing Director*

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Cashmaster supply the best count-by-weight cash-counting product solutions on the market providing real and immediate benefits to leading brands across the world including Subway, EAT, Tesco, Starbucks, McDonald's and Sainsbury's.

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cashmaster.com



Catalyst was founded in 2004 as a supplier of security tags to the retail industry, helping to prevent the ever-growing problem of theft. Since then, the business has expanded rapidly. Millions of our products have been deployed across hundreds of retailers around the world and our product offer has evolved significantly.

- Source tagging products and services, including tag recycling
- Security hardware i.e. gates installed at the store entrance/exit
- Other security consumables, including the world-leading BottleLox (alcohol theft prevention)
- A menu of retail RFID solutions to manage security inventory availability and customer experience.

Paul Jones *National Account Manager*

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Gunnebo Gateway is based in Sweden and develops, manufactures, and installs, Electronic Article Surveillance systems worldwide. Working closely with customers to understand challenges and delivering solutions to meet their needs operating across all EAS technologies - AM/RF/EM. Gunnebo Gateway also delivers retail solutions such as RFID, people counting, CCTV and data analytics.

Hannah Raffelsberger *Head of Marketing and Communications*

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Hicom are an experienced software services provider and our market leading process management and reporting system ensures best practice and compliance in your organisation.

Securely hosted, Arena enables the reporting of incidents, issues and audits, capturing the information you need for immediate and long-term planning with comprehensive management tools and reporting suite.

Bruce Richards

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IntelliQ is the leading provider of forensic analysis solutions for retail. IntelliQ solutions enable clients to efficiently analyse transactional data from multiple sources and quickly identify instances of potential fraud, loss, or process failure. With a strong presence across numerous retail sectors, IntelliQ's solutions generate rapid, substantial and sustainable returns.

UK customers include: Well Pharmacy, JD Sports, River Island, Merlin Entertainments, Holland & Barrett, JD Wetherspoon, New Look, The Body Shop, Cineworld, Greggs, Wickes, Pret, Lloydspharmacy, John Lewis Partnership, Claire's, Superdrug, Wyevale and Homebase.

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Kings Security Systems is an integrated systems house providing turnkey solutions across a diverse range of market sectors. The Company, which started in 1968 is still privately owned and has achieved its £20million annual turnover through organic growth and principled management. With its head office in Bradford the Company offers national coverage across all disciplines.

Kings specialist retail solutions provide for a range of complimentary services from electronic security, fire systems, lone worker and physical security to its own fully accredited alarm receiving centre (ARC) and secure data centre. Kings are also able to provide specialist intelligence services incorporating crime pattern analysis, fraud investigation, and tiger kidnap, overt/covert surveillance, asset tracking/retrieval and intelligence management. Our great depth of service capability enables us to provide single or cross-service integrated security solutions to our business partners, providing them with the most economic and financially viable security packages available, all under one carefully managed account.

Gareth Paton

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Oncam is an independent, specialized IP video and technology company with a reputation for being one of the most innovative firms in today's market. Oncam designs, delivers and deploys IP video solutions - working with partners to deliver high-value business solutions for customers that leverage Oncam's award-winning 360-degree cameras and other technologies.

Simon Reed

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SoloProtect helps employers provide discreet and comprehensive protection to their lone workers. Whether community-based, fixed site, or mobile - a lone worker using SoloProtect has 24/7 support via an in-house, state of the art, EN 50518 accredited Alarm Receiving Centre.

The company was formed in 2003, and is the sole manufacturer of Identicom, a discreet communication device, styled like an ID badge - now used by over 200,000 lone workers worldwide, in order to reduce the impact of verbal aggression, attack or incapacitation (commonly referred to as 'Man Down'). SoloProtect was the first lone worker supplier to be approved against BS 8484:2016, the latest version of the lone worker, British Standard. The company is also an approved member of the Cyber Essentials Plus scheme.

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Zebra Technologies is a global leader respected for delivering innovative and highly reliable solutions to retail. Zebra acquired Hart Systems in 2013 the leading provider of self-directed physical inventory/stocktake solutions globally forming Zebra Retail Solutions. In 2014, Zebra acquired Motorola Solutions' Enterprise business, expanding Zebra's portfolio of technologies/mobile computing devices creating a global leader in Enterprise Asset Intelligence.

Mike Finch *Director of Operations Retail Solutions*

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Sponsoring the lanyards and table wine



Agon Systems is a manufacturer of Electronic Article Surveillance (EAS) equipment, with premises in the UK and Switzerland. Over the last 20 years Agon Systems has produced more than 200,000 high quality EAS antenna, which have been installed in some of the highest profile retail locations around the globe. Agon is also the distributor of the revolutionary Concept Tag.

Tony McCreanney *National Account Manager*

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Sponsoring the Zufari experience



Amberstone is a leading provider of technology and business solutions to major organisations across the UK and Europe. Working in partnership with our customers we design, install and maintain security and loss prevention and lone worker solutions, while helping our clients improve performance through intelligent tools that analyse customer behaviour and monitor operational efficiency. What sets us apart is our commitment to innovation. We're constantly looking for new ways to help you protect our customer's assets and employee's, reduce losses, maximise sales opportunities and achieve your objectives.

enquiries@amberstone.co.uk

amberstone.co.uk

Sponsoring the pre-dinner drinks



OCS Retail Support is a leading provider of retail and pharmaceutical stocktaking and supply chain management services. We go to great lengths to achieve a complete understanding of our clients' businesses to provide flexible and tailored solutions that meet their requirements efficiently and cost effectively.

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